



Broker Name (Last, First)	Agency Name or Independent	Auth #	Phone	Email	Counties Served	Broker Bio	Start Up, Suppor	Expertise with certain group (kids, transition, adults, etc)
Baker, Faith	New Vision Services	20757	716-708-0054	faith.baker@newvisionservices.org	Chautauqua	28 years experience at The Resource Center; combination of residential and employment, community based services	Both	Employment
Beach, Barbara	Independent	10553	585-880-4251	barbbeachrealestate@yahoo.com	Livingston, Genesee, Monroe, Orleans, Wyoming	All ages experience, housing real-estate, therapeutic home schooling (horticulture &) youth programs, Access-VR (Vesid) programs, mentoring youth & families & others on individual basis foster care.	Both	All ages, transition, adults
Beuzenburg, Jacqueline	Independent	10674	716-997-8698	jynxme6@aol.com	Chautauqua and Erie	I have been brokering since 2015 and I have 19 years experience working in Human Services. I have a lot of experience with kids and adults in self-direction.	Both	Kids, transitions, adults, group home cases
Brownell, Kristal	Independent	10703	585-808-7242	Kristalbrownell@icloud.com	Allegany	I have worked with people with traumatic brain injuries and people with developmental disabilities for over 14 years. I was a Community Service Manager for Allegany Arc for over 3 years.	Both	I have been a Support Broker since 2018. I have experience with respite, community Hab.services.
Burgio, Emily	Independent	10644	716-440-0158	eburgio727@gmail.com	Erie	Been working in the self direction department for 5 years with People Inc. and have been working in the field for over 10 years. I love what self direction has to offer to people and seeing their progress what services are in place.	Both	
Burroughs, Darlene	Independent	20887	585-343-1876	dburroughs.broker@gmail.com	Erie, Genesee, Chautauqua	Self Direction "Mom" with a passion for equipping teens through adulthood to pursue their individual goals and dreams, gaining confidence in doing so.	Both	teens, transition, adults
Cánepa, Jorgelina	Independent	20762	914-382-7683	JCBrokerNY@gmail.com	Erie, Niagara	Skilled in educational and disability services. Wants to assist individuals with developmental disabilities who choose to self direct their services. Bi-lingual Spanish and English.	Both	Any

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Chapman, Janine	Independent	20745	716-817-3651	abc030609@gmail.com	Erie, Niagara	Grandmother of three developmentally disabled children. Experience as self-hired staff. Assisted in two international adoptions of children with disabilities. Helped non-English speakers navigate the United States medical system, including applying for disability benefits and medical insurance. Background in law and business. Fluent in Mandarin Chinese.	Both	Direct care of dev. dis. children. Limited experience with adults.
Cicchitti, Nicole	Independent	20644	716-903-5401	NicoleLCicchitti@gmail.com	Erie, Wyoming	I am currently a Care Coordinator and have been a Care coordinator/MSC since 2011. I have chosen to start brokering because I want to help individual obtain thier goals and reach their dreams in a more hands on approach. I have a Masters degree in Human Services and an Undergraduate degree in Social Science.	Both	I work with all age groups including children, transitioning students, and adults.
Cuoco, Patricia	Lutheran Service Society of NY & Independent	10382	716-698-8207	p.cuoco@lssofny.org & p.cuocosdbroker@gmail.com	Erie	I have been a broker since 2019. My daughter participates in Self-Direction. I think it's a wonderful program.	Both	I take a look at all cases and if I feel I have the expertise to do a good job as the Broker, I will take the case.
Dates, Elizabeth	Independent	20857	716-472-3633	edatesbroker@gmail.com	Erie, Niagara	I have a Bachelor's Degree in Accounting. After a few years in that field, I learned I wanted to work with People and have a passion for helping people. I started at People Inc. as a job coach at the beginning of 2020. I have experience as a self-direction staff, and also a Life Coach. I currently hold a full time position as a Fiscal Intermediary.	Support	Most experience is with adult services, but am willing to take on all ages.
Dean, Terrill	Independent	20723	607-301-1821	coachdeanthebroker@gmail.com	Erie	28 yrs in Higher Education. Worked directly with students with I & DD. Coached College and Professional Basketball for 17 yrs	Both	Ability to work with all.

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Embury, Pamela	Independent	20103	716-604-8129	pamelakembury@gmail.com	Erie, Niagara, Orleans, Chautauqua, Cattaraugus, Wyoming, Monroe, Genesee, Ontario	I have retired from working in the operating room and have worked and managed Not-for-Profits in the Human Services and Crisis Management fields. I have worked in Human Services all of my adult career. I look forward to assisting you and your circle of support in obtaining the services you request.	Both	Kids, Transition, Foster Children, Complex Trauma
Glass, Marcheta	Independent	20184	585-305-6795	MarchetaGlassSDBroker@gmail.com	Monroe, Livingston, Genesee	Beginning Broker, Advocate for son and other individuals. Mom of a child currently benefiting from Self Direction.	Both	New to Brokering, current load is for kids and young adults.
Hoffman, Lee	Independent	10332		leehoffman06@gmail.com	Chautauqua	Over 10 years' experience in the field of Developmental Disabilities. 3 years in Self Direction. BA in Psychology from State University of New York at Buffalo. Wife and mother of two adult children with one dog and two cats in the family. Trained in person-centered planning. Looking forward to meeting you and assisting in reaching your goals.	Both	Adults
Holcomb, Deena	Intandem	10235	716-375-4730 ext. 141	dholcomb@intandem.org	Allegany & Cattaraugus	I have worked in direct care for the Rehabilitation Center for 22 years. I began brokering July 1st 2018. I am excited to spread my wings and try something new with self-direction.	Both	All
Hoyt, Amber	Independent	20463	607-346-1974	a.hoyt.sdbroker@gmail.com	Allegany, Steuben	I am passionate about working with people with disabilities because I am a mother to a child with special needs. I became an independent broker because with my background in accounting I would love to help other families with self-direction brokerage.	Both	kids
Hudson, Kelsea	Lutheran Service Society of NY	10259	716-631-9212	k.hudson@lssfn.org	Erie, Niagara	Have been brokering for a little more than a year. Working on my degree in Community Health. Enjoy working with people. Please contact my supervisor at 716-631-9212 to see if I am available to accept new cases.	Both	Work with adults and children

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Huels, Sean	Independent	10810	716-560-8466	seanhuels@outlook.com	Erie, Niagara, Genesee, Orleans	I have my Bachelor's degree in Health & Human Services and I'm currently a Care Coordinator with Person Centered Services. I have over 10 years experience (as a residential manager, MSC, and Care Coordinator) working with individuals with developmental disabilities	Both	All
Hurd, Joanne	Independent	20756	716-472-0319	Joanne@JHurdBroker.com	Erie, Niagara	I am new to Support Brokering, but I have served in Direct Support since 2018. Being a family member, direct support staff and part of the circle of support for an individual with self-directed services, I have developed a passion for helping every individual live their best possible life. The resources, services and experience of a strong support team, including especially a caring and creative Support Broker, is critical to utilizing the budget resources to best serve and support an individual and his/her family to achieve their goals and dreams. I have seen first-hand the satisfaction, efficacy and dignity that self-direction can accomplish in the lives of individuals and families, and I would be honored to have the opportunity to be a part of the journey to pursue the fulfilling, healthy and happy life that everyone deserves.	Both	All ages
Johnson, AnnMarie	Independent	10223	(716)244-8082	annmariejohnson312@yahoo.com	Cattaraugus	I am an elementary certified teacher who is currently homeschooling my children. I have a passion for helping all kids reach their full potential.	Both	only children
Kellerman, Jenna	Independent	20305	(716) 697-2965	Jenna.Kellerman@outlook.com	Erie, Cattaraugus, Wyoming		Both	

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Kilian, Theresa	Heritage Christian Services & Independent	10440	716-220-5459	Agency: tkilian@HeritageC hristianServices.or g Independent:mam abear2410@aol.co m	Erie and Niagara		Both	Kids and Adults
Michalak, Janelle	People Inc.	10801	716-378-0990	janelle.michalak@ people-inc.org	Allegany, Cattaraugus	I have worked for Allegany Arc for over 10 years, and have experience in documentation and billing requirements, hab plan writing and service provision. I have worked as an agency broker for 4 years and also have a sibling with a developmental disability that I provide support to. I strongly believe that all people have the right to choose how they want to live so they can lead fuller, richer lives. Becoming a broker allows me to assist people with pursuing their dreams.	Both	I have over 4 years of broker experience and work with both children and adults.
Molle, Lisa	Independent	20179	716-913-4979	lisa.molle@outloo k.com	Erie, Niagara	I am a tax accountant by day and a Support Broker by night. I enjoy meeting new families and helping to support children and adults in their quest to support their loved ones with special needs. I like to share my knowledge and experiences working with people in this community. I am mainly available Mon - Fri evenings and Sat Mornings till 12pm. I can also do early morning meetings. I will answer emails and phone calls generally within 24 to 48 hours and can respond fastest through text.	Both	I will work with any age group and ability. My area of most familiarity is with young adults but my experience with younger children is growing and I like working with all age groups.
Naples, Darla	Independent	10367	607-542-2299	darla.naples@brok er87.com	Allegany-if Broker only. If The Arc Allegany-Steuben is the FI Provider, then all of Western NY	I have been a Broker for 7 years. Prior to that, I was a Medicaid Service Coordinator for 10 years. I have been involved within the OPWDD field for 20 years.	Both	All

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Nary, Rich	New Vision Services	10923	716-661-1056	Rich.nary@resourcecenter.org	Chautauqua		Both	N/A
Pitoniak, Wendy	Independent	10197	(716) 489-9908	pitoniakw@gmail.com	Chautauqua	Wendy Pitoniak has been a Support Broker since 2018. She worked for OPWDD funded programs since 2006, and has been a care coordinator for ten years. Wendy has specialized experience in working with children with various abilities and diagnoses. Wendy is only taking cases in Chautauqua County.	Both	Children, transitioning from school to adult services, transition to independent living.
Salamon, Melissa	Independent	10805	716-341-1696	melissasalamonbroker@gmail.com	Erie, Niagara	20 years of experience serving both children and adults with developmental disabilities, mental and physical health challenges. I am a credentialed Family Peer Advocate with NYS OMH, an Education Advocate and the manager of the Child and Family Support Program at the Mental Health Association of Erie County. Proud mother of two boys diagnosed with developmental disabilities, mental and physical health challenges.	Both	I have experience working in all areas.
Saxton, Samantha	Lutheran Service Society of NY	10257	716-631-9212	s.saxton@lssofny.org	Erie, Niagara	Have been brokering for a little more than a year. Have worked in the social service field for more than 5 years. Please contact my supervisor at 716-631-9212 to see if I am available to accept new cases.	Both	Usually meet late afternoons, evenings or some Saturdays. Work with children and adults.
Scratchfield, Megan	Independent	10735	724-974-0135	mscratchfield.broker@gmail.com	Chautauqua	Hi my name is Megan and I am a new support broker! I have 3.5 years of experience working with adults and children with developmental disabilities. I received my bachelors in psychology from Thiel College. I am currently working on my Masters in Psychology as well as Behavior Analysis at the Chicago school of Professional Psychology. I also currently work as a Care Coordinator which I feel will help me in my brokering endeavors. I look forward to working with you!	Both	Adults and Children

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Shaver, Katie	sasi	10146	716-805-1555 ext 232	Katie.shaver@sasi nc.org	Wyoming, Erie		Both	
Stark, Matthew	Independent	10619	716-909-2587	m.stark.broker@p rotonmail.com	Erie, Niagara	18+ years in human service field as DSP, and Manager.	Both	
Wagner, Jessica	Independent	10621	716-480-1984	jessica.wagner.adv ocate@gmail.com	Erie, Niagara	I am mom to 2 boys with Autism. I have been an Educational Advocate for 10+ years. Prior to that I was an EI Service Coordinator	Both	Autism, school age, 0-3
Wallace, Zinene	Independent	10851	716-906-7037	z.wallacebroker@ gmail.com	Erie, Niagara	I have over 10 years Human Services experience working with ID/DD population. I have also worked in various areas of Human Resources to include Staffing, Recruitment, and Operations, I also hold a BS in Management. I am looking forward to working with you, please contact to make a difference in your loved ones life.	Both	youth, adults
Wickland, Michelle	Independent	10724	716-906-4662	Michelle29926@g mail.com or Michelle29926@y ahoo.com	Erie, Niagara and Surrounding Counties	Mom with 16 yo/ASD, non-verbal. My own experiences have led me to want to work in the field helping these exceptional kids and their families. There is no better feeling than helping our kids become the best they can be!	Both	
Wright, Carroll "Quinn"	Independent	20770	716-826-1939	cqwright4.opwdd @protonmail.com	Erie, Niagara	I have owned businesses for the better part of thirty years and am very familiar with developing budgets as well as my own personal budgets. I have a BA in English, a BA in Industrial Technology, a MS in Industrial Technology, and am a Fellow in Entrepreneurial Leadership. I have taught English to adults and have NYS Certifications in Elementary Education, Secondary English Education and Technology Education. I am an Air Force veteran.	Both	Teaching education from elementary to adults