

Revised 12/8/2020

Broker Name (Last, First)	Agency Name or Independent	Auth #	Phone	Email	Counties Served	Broker Bio	Start Up, Support or Both	Taking new cases Y/N	Expertise with certain group (kids, transition, adults, etc..)
Beuzenburg, Jacqueline	Independent	10674	716-997-8698	<a href="mailto:jynxme6@aol.com">jynxme6@aol.com</a>	Chautauqua	I currently have 6 broker cases. I have been a support broker for over 6 years. I have a bachelors degree in business management with an emphasis in accounting. I have been in the Human Service field for over 14 years. I have experience completing all of the accounting, payroll and expense reports for the self-direction program before being promoted within my agency.	Start-up only	Y	Kids, transitions, adults
Brownell, Kristal	Independent	10703	585-808-7242	Kristalbrownell@icloud.com	Allegany	I have worked with people with traumatic brain injuries and people with developmental disabilities for over 14 years. I was a Community Service Manager for Allegany Arc for over 3 years.	Both	Y	I have been a Support Broker since 2018. I have experience with respite, community Hab. services.
Burt, Kathleen	Independent	10541	716-480-6570	klaciura@gmail.com	Niagara	Just completed training. Has son in Self Direct.	Both	Y	Would like to work with all
Clark, Kim	Allegany Arc & Independent	10463	585-593-5700, ext. 550 716-640-3626	Kim.clark@alleganyarc.org kim_clark_broker@yahoo.com	Allegany (up to 10 miles from Wellsville)	On "In the Drivers Seat" website	Both	Y	N/A
Cuoco, Patricia	Lutheran Service Society of NY	10382	716-631-9212	p.cuoco@lssfn.org	Erie	Have been brokering for a couple of months. Have a child who receives SD services. Please contact my supervisor at 716-631-9212 to see if I am available to accept additional cases.	Both	Y	Work with adults and children

People on this list have completed the requirements to provide Brokering service

Broker Name (Last, First)	Agency Name or Independent	Auth #	Phone	Email	Counties Served	Broker Bio	Start Up, Support or Both	Taking new cases Y/N	Expertise with certain group (kids, transition, adults, etc..)
Eichinger, Amy	Arc Erie County	10620	1-833-arc-erie	intake@arceriecounty.org	Erie, Niagara	Hi, my name is Amy Eichinger. I am very passionate about working with individuals with developmental disabilities and their families. I have been working in the human service field for 15 years.	Both	Y	I am willing to work with all individuals at all points of their life journey.
Embury, Pamela	Independent	20103	716-604-8129	<a href="mailto:pamelakembury@gmail.com">pamelakembury@gmail.com</a>	Erie, Niagara, Orleans, Chautauqua, Cattaraugus, Wyoming, Monroe, Genesee, Ontario	I have retired from working in the operating room and have worked and managed Not-for-Profits in the Human Services and Crisis Management fields. I have worked in Human Services all of my adult career. I look forward to assisting you and your circle of support in obtaining the services you request.	Both	Y	Kids, Transition, Foster Children, Complex Trauma
Giambra, Michelle	Independent	10448	716-517-7961	<a href="mailto:mgiambra.broker@gmail.com">mgiambra.broker@gmail.com</a>	Erie, Niagara	I have been providing brokering services since 2019 and work with both adults and children. Have personal and professional experience working with individuals with I/DD for over 12 years. Strong organizational and interpersonal skills.	Both	Y	Work with adults and children
Glass, Marcheta	Independent	20184	585-305-6795	MarchetaGlassSDBroker@gmail.com	Monroe, Livingston, Genesee	Beginning Broker, Advocate for son and other individuals. Mom of a child currently benefiting from Self Direction.	Both	Y	New to Brokering, current load is for kids and young adults.
Harris Chareese	Independent	10786	716-292-3889	<a href="mailto:chareese80370@gmail.com">chareese80370@gmail.com</a>	Erie, Niagara	I currently work with children and adults with disabilities.	Both	Y	All

Revised 12/8/2020

Broker Name (Last, First)	Agency Name or Independent	Auth #	Phone	Email	Counties Served	Broker Bio	Start Up, Support or Both	Taking new cases Y/N	Expertise with certain group (kids, transition, adults, etc..)
Hoffman, Lee	Independent	10332		<a href="mailto:leehoffman06@gmail.com">leehoffman06@gmail.com</a>	Chautauqua	Over 10 years' experience in the field of Developmental Disabilities. 3 years in Self Direction. BA in Psychology from State University of New York at Buffalo. Wife and mother of two adult children with one dog and two cats in the family. Trained in person-centered planning. Looking forward to meeting you	Both	Y	Adults
Holcomb, Deena	Intandem	10235	716-375-4730 ext. 141	<a href="mailto:dholcomb@intandem.org">dholcomb@intandem.org</a>	Allegany & Cattaraugus	I have worked in direct care for the Rehabilitation Center for 22 years. I began brokering July 1st 2018. I am excited to spread my wings and try something new with self-direction.	Both	Y	All
Hudson, Kelsea	Lutheran Service Society of NY	10259	716-631-9212	<a href="mailto:k.hudson@lssofny.org">k.hudson@lssofny.org</a>	Erie, Niagara	Have been brokering for a little more than a year. Working on my degree in Community Health. Enjoy working with people. Please contact my supervisor at 716-631-9212 to see if I am available to accept new cases.	Both	Y	Work with adults and children
Huels, Sean	Independent	10810	716-566-8701	seanhuels@outlook.com	Erie, Niagara, Genesee, Orleans	I have my Bachelor's degree in Health & Human Services and I'm currently a Care Coordinator with Person Centered Services. I have over 10 years experience (as a residential manager, MSC, and Care Coordinator) working with individuals with developmental disabilities	Both	Y	All
Johnson, AnnMarie	Independent	10223	(716)244-8082	annmariejohnson312@yahoo.com	Cattaraugus	I am an elementary certified teacher who is currently homeschooling my children. I have a passion for helping all kids reach their full potential.	Both	Y	only children
Kellerman, Jenna	Independent	20305	(716) 697-2965	Jenna.Kellerman@outlook.com	Erie, Cattaraugus, Wyoming		Both	Y	

People on this list have completed the requirements to provide Brokering service

Broker Name (Last, First)	Agency Name or Independent	Auth #	Phone	Email	Counties Served	Broker Bio	Start Up, Support or Both	Taking new cases Y/N	Expertise with certain group (kids, transition, adults, etc..)
Kilian, Theresa	Heritage Christian Services & Independent	10440	716-220-5459	Agency: tkilian@HeritageChristianServices.org Independent:mamabear2410@aol.com	Erie and Niagara		Both	Y	Kids and Adults
Lester, Melissa	Independent	10825	716-563-5744	<a href="mailto:mcl27289@gmail.com">mcl27289@gmail.com</a>	Erie	I graduated with my bachelor's degree in 2011 in Social Work. I started as a Support Broker in 2014 and am knowledgeable in the start up broker and support broker processes. Prior to becoming an Independent Broker I worked as an agency broker for several years. I have experience working with all ages / various abilities throughout the years in paid and volunteer positions.	Both	Y	

Broker Name (Last, First)	Agency Name or Independent	Auth #	Phone	Email	Counties Served	Broker Bio	Start Up, Support or Both	Taking new cases Y/N	Expertise with certain group (kids, transition, adults, etc..)
Metz, Dawn	Independent	10846	585-808-8308	<a href="mailto:DMMetz@protonmail.com">DMMetz@protonmail.com</a>	Allegany	I am a new Broker. I have taken care of family members with disabilities, I am a great advocate. I am very person centered. My passion is to help others to accomplish their hopes and dreams. I am very friendly and outgoing, I'm excited to start this new journey.	Both	Y	children, adolescence and adults. programming such as clinic, education, respite, equine therapy. Transition with living independently.
Michalak, Janelle	Allegany Arc	10801	585-593-5700, ext. 531	<a href="mailto:michalak@alleganyarc.org">michalak@alleganyarc.org</a>	Allegany, Cattaraugus	I have worked for Allegany Arc for 9 years, and have experience in documentation and billing requirements, hab plan writing and service provision. I have worked as an agency broker for 3 years and also have a sibling with a developmental disability that I provide support to. I strongly believe that all people have the right to choose how they want to live so they can lead fuller, richer lives. Becoming a broker allows me to assist people with pursuing their dreams.	Both	Y	N/A
Nary, Rich	New Vision Services	10923	716-661-1056	<a href="mailto:Rich.nary@resourcecenter.org">Rich.nary@resourcecenter.org</a>	Chautauqua		Both	Y	N/A
Nowak, DaraLeigh	People Inc. & Independent	10629	Agency: 716-880-3745 Independent: 716-940-2586	Agency: dnowak@people-inc.org Independent: DaraNowak.Brokering@gmail.com	Erie, Niagara	I have worked in this field for 6 years, 3 as direct care in group homes, community hab, and day services. I have a 2 years of experience as an FI Rep in self Direction and 1 year experience as a Broker in startup and Support.	Both	Yes as an Independent	

Broker Name (Last, First)	Agency Name or Independent	Auth #	Phone	Email	Counties Served	Broker Bio	Start Up, Support or Both	Taking new cases Y/N	Expertise with certain group (kids, transition, adults, etc..)
Rovnak, Tamie	Arc Erie County	10727	1-833-arc-erie	intake@arceriecounty.org	Erie	Medicaid Service Coordinator with current agency since September 2004. School age through geriatric. The people I provide services to live independently, with families or in SOIRA and VOIRAs. My goal is always to empower people to live as independent as possible and to allow people to make decisions by providing knowledge. All people deserve to learn from success and defeat; and be accountable for his or her actions to a person's level of understanding.	Both	Y	Expertise with certain group (kids, transition, adults, etc.): Alzheimer's/memory loss; domestic issues; family court issues; at-risk/troubled adolescents.
Ruvera, Francois	Independent	20482	716-698-4270	<a href="mailto:ruverafj@gmail.com">ruverafj@gmail.com</a>	Erie	Hello, My name is Francois Ruvera. I have been working in human services field for more than 5 years as Care Coordinator and Case Manager. I currently work with adults and children with disabilities. I also have a background in Business, accounting, Finance, and Taxation. Have a child who is in process of applying for SD services. In addition to English, I speak other several languages. I would like to connect with individuals and families who are in needs of self-directed services. Please feel free to call me at 716-698-4270. I look forward to serving you as your Support Broker. Thank you.	Both	Y	Kids, transitions, adults, etc...
Saxton, Samantha	Lutheran Service Society of NY	10257	716-631-9212	s.saxton@lssofny.org	Erie, Niagara	Have been brokering for a little more than a year. Have worked in the social service field for more than 5 years. Please contact my supervisor at 716-631-9212 to see if I am available to accept new cases.	Both	Y	Usually meet late afternoons, evenings or some Saturdays. Work with children and adults.

Revised 12/8/2020

Broker Name (Last, First)	Agency Name or Independent	Auth #	Phone	Email	Counties Served	Broker Bio	Start Up, Support or Both	Taking new cases Y/N	Expertise with certain group (kids, transition, adults, etc..)
Schultz, Kathryn	Independent	20004	716-361-3109	<a href="mailto:schultzbroker@outlook.com">schultzbroker@outlook.com</a>	Erie	I am a mother to four daughters, the youngest of whom has Down Syndrome and is receiving Self-Directed Services. My previous work experience includes Service Coordination for Early Intervention. I work from home and have a very flexible schedule.	Both	Y	Open to all cases
Scratchfield, Megan	Independent	10735	724-974-0135	<a href="mailto:mscratchfield.broker@gmail.com">mscratchfield.broker@gmail.com</a>	<a href="#">Erie, Cattaragus</a>	Hi my name is Megan and I am a new support broker! I have 3.5 years of experience working with adults and children with developmental disabilities. I received my bachelors in psychology from Thiel College. I am currently working on my Masters in Psychology as well as Behavior Analysis at the Chicago school of Professional Psychology. I also currently work as a Care Coordinator which I feel will help me in my brokering endeavors. I look forward to working with you!	Both	Y	Adults and Children
Shaver, Katie	sasi	10146	716-805-1555 ext 232	<a href="mailto:katie.shaver@sasinc.org">katie.shaver@sasinc.org</a>	Wyoming, Erie		Both	y	
Smith, Lisa	People Inc	10531	585-610-6290	<a href="mailto:lisa.michele.smith@people-inc.org">lisa.michele.smith@people-inc.org</a>	Allegany, Steuben, Open to others	I have been working with individuals with disabilities most of my life. I have a adult child with a disability, and have worked in the field for over 30 years, this is my passion, it is where my heart is. I enjoy my job, and the people that I am lucky to work with.	Both	Y	
Stark, Matthew	Arc Erie County NY	10619	1-833-arc-erie	<a href="mailto:intake@arceriecounty.org">intake@arceriecounty.org</a>	Erie, Niagara	18+ years in human service field as DSP, and Manager.	Both	Y	

People on this list have completed the requirements to provide Brokering service

Revised 12/8/2020

Broker Name (Last, First)	Agency Name or Independent	Auth #	Phone	Email	Counties Served	Broker Bio	Start Up, Support or Both	Taking new cases Y/N	Expertise with certain group (kids, transition, adults, etc..)
Torrey, Amber	New Vision Services	10967	716-581-0526	broker.torrey@gmail.com	Chautauqua	I have worked in the Developmental Disabilities field since 2015. I work full time as a Care Coordinator and enjoy being able to support individuals in a variety of ways.	Both	Y	
Varecka, Joreen	Independent	20010	585-749-2717	<a href="mailto:joreen@sd1broker.com">joreen@sd1broker.com</a>	Monroe, Orleans, Genesee, Livingston, Ontario, Wayne	I have previously worked with nursing agencies. I worked closely with Traumatic Brain Injury Individuals and helped them find staff as well as helping them schedule and plan their days with their hired staff. I now have an Autistic son of my own who is in Self Direction. I look forward to helping and meeting other individuals and families that are receiving Self Direction.	Both	Y	Kids and Adults. Willing to expand to transition.
Wagner, Jessica	Independent	10621	716-480-1984	jessica.wagner.advocate@gmail.com	Erie, Niagara	I am mom to 2 boys with Autism. I have been an Educational Advocate for 10+ years. Prior to that I was an EI Service Coordinator	Both	Y	Autism, school age, 0-3
Wallace, Zinene	Independent	10851	716-906-7037	<a href="mailto:z.wallacebroker@gmail.com">z.wallacebroker@gmail.com</a>	Erie, Niagara	I have over 10 years Human Services experience working with ID/DD population. I have also worked in various areas of Human Resources to include Staffing, Recruitment, and Operations, I also hold a BS in Management. I am looking forward to working with you, please contact to make a difference in your loved ones life.	Both	Y	youth, adults
Wickland, Michelle	Independent	10724	716-906-4662	Michelle29926@gmail.com or Michelle29926@yahoo.com	Erie, Niagara and Surrounding Counties	Mom with 16 yo/ASD, non-verbal. My own experiences have led me to want to work in the field helping these exceptional kids and their families. There is no better feeling than helping our kids become the best they can be!	Both	Y	

People on this list have completed the requirements to provide Brokering service

Revised 12/8/2020

Broker Name (Last, First)	Agency Name or Independent	Auth #	Phone	Email	Counties Served	Broker Bio	Start Up, Support or Both	Taking new cases Y/N	Expertise with certain group (kids, transition, adults, etc..)
Williams-Wood, Christina	Lutheran Service Society of NY	10548	716-631-9212 ext. 107	c.williams.wood@lssofny.org	Erie, Niagara	Have been brokering for six years. Have worked in the field as a Job Coach, MSC and Care Manager for more than 18 years. Please contact my supervisor at 716-631-9212 to check on my availability.	Both	Y	I usually meet late afternoons or evenings. I work with adults and children.
Willis, Bethany	Independent	10310	585-813-5321	Bethany@willisbrokers.us	Erie, Genesee, Niagara, Orleans	Background in educational advocacy and transition planning.	Both	Y	Specializing in children and adolescents on the Autism Spectrum.

People on this list have completed the requirements to provide Brokering service