



**FAMILY SUPPORT SERVICES
DIRECTORY OF AGENCIES & PROGRAMS**

AGENCY/ADDRESS	PROGRAMS	CONTACTS	FAX#/E-MAIL
<p>AIM Independent Living Center 271 East First St. Corning, NY 14830 (607) 962-8225</p> <p><i>Counties Served: Chemung, Schuyler, Steuben)</i></p>	<ul style="list-style-type: none"> ● Living Skills Training ● Service Access 	<p>Wendy Watkins Ext. 210</p>	<p>(607) 937-5125 wwatkins@aimcil.com</p>
<p>Chemung ARC 711 Sullivan Street Elmira, NY 14901 (607) 734-6151</p> <p><i>(Counties Served: Chemung, Schuyler, Steuben, Livingston, Wyoming)</i></p>	<ul style="list-style-type: none"> ● Family Reimbursement ● Respite Enhancement ● Family Member Training ● Crisis Intervention ● Skillbuilding Respite ● Camp Reimbursement ● Service Access 	<p>Rebecca Frank Ext. 149</p> <p>Craig Mennig Ext. 192</p> <p>Pamela Overdurf Ext. 155</p>	<p>(607) 734-2943 frankrm@arcofchemung.org</p> <p>mennigcs@arcofchemung.org</p> <p>pjo@arcofchemung.org</p>
<p>ARC of Livingston-Wyoming 18 Main Street Mt. Morris, NY 14510 (585) 658-2828</p> <p><i>(Counties Served: Livingston, Steuben, Wyoming, Chemung, Schuyler)</i></p>	<ul style="list-style-type: none"> ● Family Reimbursement ● Special Sitters ● Behavior Management Supports Training ● Crisis Intervention ● Service Access ● Transportation 	<p>Cathy Sullivan (585) 658-0200 Ext. 1</p>	<p>(585) 658-0203 csullivan@lwarc.org</p>

<p>ARC of Monroe County 2060 Brighton Henrietta Townline Road Rochester, NY 14623 (585) 271-0660</p> <p><i>(Counties Served: Monroe)</i></p>	<ul style="list-style-type: none"> ● Family Reimbursement ● Behavior Management Services ● Special Sitters 	<p>Molly Grondin</p> <p>Lori Bithorn</p>	<p>(585) 442-1911 mgrondin@arcmonroe.org</p> <p>lbithorn@arcmonroe.org</p>
<p>ARC of Ontario County 3071 County Complex Drive Canandaigua, NY 14424 (585) 394-7500</p> <p><i>(Counties Served: Ontario, Seneca, Wayne, Yates)</i></p>	<ul style="list-style-type: none"> ● Communication and Social Skills Training ● 1:1 Rec. Staff ● Ontario County Crisis Intervention ● Information and Referral(Intake) ● Family Reimbursement 	<p>Diane Van Derwater</p> <p>Courtney Speers</p> <p>JoEllen Schaefer (585) 919-2118</p>	<p>(585) 919-2148 dvanderwater@ontarioarc.org</p> <p>cspeers@ontarioarc.org</p> <p>jschaefer@ontarioarc.org</p>
<p>ARC of Schuyler County 203-205 Twelfth Street Watkins Glen, NY 14891 (607) 535-6934</p> <p><i>(Counties Served: Schuyler)</i></p>	<ul style="list-style-type: none"> ● Family Reimbursement 	<p>Nikole Piper Ext. 308</p>	<p>(607) 535-2666 npiper@arcofschuyler.org</p>
<p>ARC of Seneca-Cayuga 1083 Waterloo-Geneva Road Waterloo, NY 13165 (315) 568-2753</p> <p><i>(Counties Served: Seneca)</i></p>	<ul style="list-style-type: none"> ● Autism Support Grp ● Behavior Management Services ● Transportation ● Family Reimbursement ● Info. and Referral ● Behavior Management Coach 	<p>Tricia Marmontello</p> <p>Elizabeth Macdonald</p> <p>Klare Gunnip</p> <p>Meagan Watters</p>	<p>(315) 568-4606 tmarmontello@arcsencay.org</p> <p>EMacdonald@arcsencay.org</p> <p>kgunnip@sencayarc.org</p> <p>mwatters@sencayarc.org</p>
<p>ARC of Steuben County One Arc Way Bath, NY 14810 (607) 776-4146</p> <p><i>(Counties Served: Livingston, Steuben, Schuyler, Chemung, Wyoming)</i></p>	<ul style="list-style-type: none"> ● Family Member Training ● Lending Library ● Crisis Intervention ● Autism Recreation ● Access to Employment ● Family 	<p>Jennifer Jamison 607-776-4146 x2275</p> <p>Eliza Miller</p>	<p>(607) 776-9366 jjamison@arcofsteuben.org</p> <p>emiller@arcofsteuben.org</p>

	Reimbursement		
<p>ARC of Wayne County 150 Van Buren Street Newark, NY 14513 (315) 331-7741</p> <p><i>(Counties Served: Wayne, Ontario, Seneca, Yates)</i></p>	<ul style="list-style-type: none"> ● Behavior Management Services ● Parent Support Group ● Family Reimbursement ● Parent Training ● FSS Transportation ● Recreation Events ● Afterschool Rec. ● Home Care 	<p>Jennifer Jones (315) 331-2086 Ext. 152</p>	<p>(315) 331-2135 jennifer.jones@waynearc.org</p>
<p>ARC of Yates County 235 North Ave Penn Yan, NY 14527 (315) 536-7447</p> <p><i>(Counties Served: Yates)</i></p>	<ul style="list-style-type: none"> ● Family Reimbursement ● Transportation ● Social Skills Program ● Home Care 	<p>Jonathan Stromsness Ext. 261</p> <p>Ashley Burke</p>	<p>(315) 536-7447 jstromsness@arcofyates.org</p> <p>aburke@arcofyates.org</p>
<p>Baden Street Settlement House, Inc. 585 Joseph Ave 2nd floor Rochester, NY 14605 Tel: 585-325-4910 x 1212.</p> <p><i>(Counties Served: Monroe)</i></p>	<ul style="list-style-type: none"> ● Family Reimbursement 	<p>LaQuisha Bridges</p>	<p>(585) 445-7319 lbridges@badenstreet.org</p>
<p>Catholic Charities Community Services Water Tower Office Park, Bldg. J, 1099 Jay St Rochester, NY 14611 (585) 339-9800</p> <p><i>(Counties Served: Monroe)</i></p>	<ul style="list-style-type: none"> ● Family Recreation ● Transportation for low income families ● Service Access- Interpreting 	<p>Diane Kruger Ext. 248</p> <p>Cathy Feely Amanda Hartwich</p>	<p>(585) 339-9377 dkruger@dor.org</p> <p>cfeely@dor.org ahartwich@dor.org</p>
<p>Center For Disability Rights 497 State Street Rochester, NY 14608 (585) 546-7510</p> <p><i>(Counties Served: Monroe)</i></p>	<ul style="list-style-type: none"> ● Drop-in Recreation 	<p>Melanie Oyer</p>	<p>moyer@cdmys.org</p>
<p>Child Care Council 595 Blossom Road Rochester, NY 14610</p>	<ul style="list-style-type: none"> ● Day Care Information and Referral & Training 	<p>Bethany Williams</p>	<p>(585) 654-4749/800-743-5437 b.williams@childcarecouncil.com</p>

(585) 654-1287 <i>(Counties Served: Monroe, Livingston, Wayne)</i>	<ul style="list-style-type: none"> ● Behavior Supports in a daycare setting 	Kristen Torkelsen	k.torkelsen@childcarecouncil.com
The Community Place of Greater Rochester 500 Carter Street Rochester, NY 14621 (585) 336-4688 <i>(Counties Served: Monroe)</i>	<ul style="list-style-type: none"> ● Family Reimbursement ● Family Member Training ● DD Parent Education and Training ● Transportation ● Recreation Staff 	Ann Denmark Nicole Seaman (585)336-4692	(585) 336-6704 adenmark@communityplace.org nseaman@communityplace.org

CDS Monarch, Inc. 860 Hard Road Webster, NY 14580 (585) 341-4600 <i>(Counties Served: Monroe)</i>	<ul style="list-style-type: none"> ● Family Member Training ● Sibling Support Group (Sibshop) ● Autism Skill Building 	Valarie Daniels (585) 347-1628 Valerie Mocniak (585) 357-1058 Caley Ferguson	(585) 347-1626 Valarie.Daniels@cdsmonarch.org Valerie.Mocniak@cdsmonarch.org caley.ferguson@cdsmonarch.org
CP Rochester, Inc. 3399 Winton Road South Rochester, NY 14623 (585) 334-6000 <i>(Counties Served: Monroe)</i>	<ul style="list-style-type: none"> ● Family Reimbursement ● Transportation 	Laurie Gendron Ext. 2281	(585) 295-1593 lgendron@cprochester.org
Daystar for Medically Fragile Children, Inc. 700 Lac De Ville Blvd. Rochester, NY 14618 (585) 385-6287 <i>(Counties Served: Monroe)</i>	<ul style="list-style-type: none"> ● Family Support 	Kim Condon Li Sullivan	(585) 383-0033 kcondon@daystarkids.org lsullivan@daystarkids.org
Dazzle School of Visual and Performing Arts PO Box 92233 110 Webster Avenue Rochester, NY 14692 (585) 288-0050 <i>(Counties Served: Monroe)</i>	<ul style="list-style-type: none"> ● Behavior Management Services 	Anne Harvey	(585) 288-0051 mail@dazzleschool.org
DDSO Volunteers 620 Westfall Road	<ul style="list-style-type: none"> ● Continuing Education/Leisure 	Pamela O'Brien	(585) 241-5813 pamela.obrien@opwdd.ny.gov

<p>Rochester, NY 14620 (585) 241-5816</p> <p><i>(Counties Served: Monroe)</i></p>	<p>Recreation</p>		
<p>Economic Opportunity Program of Chemung County 650 Baldwin Street Elmira, NY 14901</p> <p>112 6th St. Watkins Glen, NY 14861</p> <p><i>(Counties Served: Chemung, Schuyler)</i></p>	<ul style="list-style-type: none"> ● Service Access Assistance ● Family Recreation 	<p>David Bailey</p> <p>Kim Doud</p>	<p>(607) 733-8126 dbailey@cseop.org kdoud@cseop.org</p>
<p>Epilepsy-Pralid, Inc. 1650 South Avenue, Suite 300 Rochester, NY 14620 (585) 442-4430</p> <p><i>(Counties Served: Monroe, Chemung, Livingston, Wyoming, Schuyler, Steuben)</i></p>	<ul style="list-style-type: none"> ● Family Reimbursement ● Stresspite ● Training ● TBI Training ● Young Adult Camp ● Information and Referral ● Service Access 	<p>Pam Carbone Ext. 2707</p> <p>Michael Radell Ext. 2741</p> <p>Denise Eshenaur Mandy Young</p>	<p>(585) 442-6305 pcarbone@epiny.org</p> <p>mradell@epiny.org</p> <p>deshenaur@epiny.org myoung@epiny.org</p>
<p>Finger Lakes Cerebral Palsy, Inc. Happiness House 5415 County Road 30 Canandaigua, NY 14424 (585)394-9510</p> <p>731 Pre-Emption Road Geneva, NY 14456 (315) 789-6828</p> <p><i>(Counties Served: Ontario, Seneca, Wayne, Yates)</i></p>	<ul style="list-style-type: none"> ● Autism Support Group ● Respite Staff Training ● Family Reimbursement ● Teens & Tweens Service Club ● Service Access ● Autism Diagnostic and Treatment Clinic 	<p>Jill Mundy (315) 789-6828</p> <p>Kileen Smith (585) 394-9510</p> <p>Lynne Colacino (585) 394-9510</p> <p>Cassandra Passalacqua (315) 789-6828</p> <p>Harlene Gilbert</p>	<p>(585) 394-5326 or (315) 789-7750 jmundy@happinesshouse.org</p> <p>ksmith@happinesshouse.org</p> <p>lcolacino@happinesshouse.org</p> <p>cpassalacqua@happinesshouse.org</p> <p>hgilbert@happinesshouse.org</p>

<p>Finger Lakes Parent Network 245 West Steuben St. Bath, NY 14810 1-800-934-4244 (607) 776-2164</p> <p><i>(Counties Served: Ontario, Steuben, Chemung, Schuyler, Seneca, Wayne, Yates)</i></p>	<ul style="list-style-type: none"> ● Planned Group Recreation 	<p>Jeannine Struble Kristen Bartholomay</p>	<p>(607) 776-4327 jstruble@flpn.org kbartholomay@flpn.org</p>
<p>Ibero American Action League. 214 Clifford Avenue Rochester, NY 14621 (585) 544-7064</p> <p><i>(Counties Served: Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Wayne, Wyoming, Yates)</i></p>	<ul style="list-style-type: none"> ● Family Reimbursement ● Gluten/Casein Free Diet (all 10 counties) ● Hispanic Recreation ● Transportation Training 	<p>Julyvette Reyes (585) 355-9836</p>	<p>(585) 544-8608 julyvette.reyes@iaal.org</p>
<p>Lifespan Of Greater Rochester, Inc. Lac Deville Plaza 1900 S. Clinton Avenue Rochester, NY 14618 (585) 244-8400</p> <p><i>(Counties Served: Monroe)</i></p>	<ul style="list-style-type: none"> ● Senior Leisure Recreation ● Community Healthcare Coordination ● Real Choices 	<p>Jennifer Helmbold Ext. 103 Carol Sapp Dan Ryan Heather Zeiner</p>	<p>(585) 244-9114 jhelmbold@lifespan-roch.org csapp@lifespan-roch.org dryan@lifespan-roch.org hzeiner@lifespan-roch.org</p>
<p>Lifetime Assistance, Inc. 425 Paul Road Rochester, NY 14624 (585) 426-4120</p> <p><i>(Counties Served: Monroe)</i></p>	<ul style="list-style-type: none"> ● Family Reimbursement ● Leisure Recreation ● Respite 	<p>Colleen Zoyhofski Patrick Dadey (585) 426-7975 Ext.3051 Melissa Cruz Amy Mitchell</p>	<p>(585) 426-4755 colleen.zoyhofski@lifetimeassistance.org pat.dadey@lifetimeassistance.org melissa.cruz@lifetimeassistance.org amy.mitchell@lifetimeassistance.org</p>
<p>Mary Cariola Children's Center 1000 Elmwood Ave., Ste. 100 Rochester, NY 14620 (585)271-0761</p> <p><i>(Counties Served: Monroe)</i></p>	<ul style="list-style-type: none"> ● Behavior Management Services 	<p>Anna-Lynn Brink</p>	<p>(585) 271-6401 abrink@marycariola.org</p>

<p>Monroe BOCES #1 41 O'Connor Road Fairport, NY 14450 (585) 383-6661</p> <p><i>(Counties Served: Monroe)</i></p>	<ul style="list-style-type: none"> ● Independent Living Skills Training 	<p>Bonnie Masiuk</p> <p>Shannon Alvarado</p>	<p>(585) 383-6404 bonnie_masiuk@boces.monroe.edu salvarad@monroe2boces.org</p>
<p>Pathways, Inc. 33 Denison Parkway West Corning, NY 14830 (607) 937-3200</p> <p><i>(Counties Served: Chemung, Livingston, Schuyler, Steuben, Wyoming)</i></p>	<ul style="list-style-type: none"> ● Family Reimbursement ● Individual Services Program ● Community Recreation ● Rest-pitality ● Adult Recreation 	<p>Debra Campbell (607) 937-4502</p>	<p>(607) 937-3210 dcampbell@pathwaysforyou.org</p>
<p>People Inc. 1219 North Forest Rd. PO Box 9033 Williamsville, NY 14231 (716) 634-8132 (835 W. Main St., Rochester NY)</p> <p><i>(Counties Served: Monroe)</i></p>	<ul style="list-style-type: none"> ● Afterschool Recreation 	<p>James Oswald Amber Sarubbi</p>	<p>(716) 634-3889 joswald@people-inc.org asarubbi@people-inc.org</p>
<p>Starbridge 1650 South Avenue, Suite 200 Rochester, NY 14620 (585) 546-1700</p> <p><i>(Counties Served: Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Wayne, Wyoming, Yates)</i></p>	<ul style="list-style-type: none"> ● Tourette Advocacy ● TIES(Together Including Every Student) ● IPAN ● Family Reimbursement ● Pre-Self Determination 	<p>Joyce Steel (585) 224-7334</p> <p>Kathy Costello (585) 224-7355</p> <p>Eloiza Miranda Kerri Noyes (585) 224-7333 Christa Knaak</p>	<p>(585)224-7303 jsteel@starbridgeinc.org kcostello@starbridgeinc.org emiranda@starbridgeinc.org knoyes@starbridgeinc.org cknaak@starbridgeinc.org</p>
<p>Stepping Stones Learning Center 2111 Hudson Ave. Rochester, NY 14617 (585) 467-4567 (585) 305-5958</p> <p><i>(Counties Served: Monroe)</i></p>	<ul style="list-style-type: none"> ● Behavioral Management Services ● Autism Support ● Service Access ● Intensive Parent Training High Need Behavior Support 	<p>Lindsay Titus 467-4567 X 242</p>	<p>(585) 224-7303 ltitus@steppingstoneslearning.com</p>
<p>Suburban Adult Services 960 West Maple Court</p>	<ul style="list-style-type: none"> ● In Home Behavioral Support 	<p>Karen Morgan 716-492-2229</p>	<p>(716) 805-1444 kmorgan@sasinc.org</p>

<p>Elma, NY 14059 (716) 805-1555</p> <p><i>(Counties Served: Wyoming)</i></p>	<p>service</p> <ul style="list-style-type: none"> • Therapeutic Horseback Riding 	<p>Megan Stapley</p>	<p>hhurdles@sasinc.org</p>
<p>University of Rochester PO Box 671 601 Elmwood Avenue Rochester, NY 14642 (585) 275-2986</p> <p><i>(Counties Served: Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Wayne, Wyoming, Yates)</i></p>	<ul style="list-style-type: none"> • Crisis Intervention (Monroe) • Behavior Support through Parent Training (Monroe) • Specialty Diagnostic Services (C,L,Sch, Ste,W) • Disability Resource Center(O,Sen, W, Y) 	<p>Linda Quijano</p> <p>Laura Silverman</p> <p>Lynn Cole (585) 273-2697</p>	<p>(585) 275-5599 linda_quijano@urmc.rochester.edu</p> <p>Laura_silverman@urmc.rochester.edu</p> <p>Lynn_cole@urmc.rochester.edu</p>
<p>UNYFEAT- AutismUp 855 Publishers Parkway Webster, NY 14580 (585) 248-9011</p> <p><i>(Counties Served: Monroe)</i></p>	<ul style="list-style-type: none"> • Social Skills Education/Recreation 	<p>Gia Carroll</p>	<p>(585) 248-9159</p> <p>gcarroll@autismup.org</p>
<p>Urban League of Rochester 537-41 Thurston Road Rochester, NY 14619 (585) 697-0360</p> <p><i>(Counties Served: Monroe)</i></p>	<ul style="list-style-type: none"> • Family Reimbursement • DD Parent Training In Home Respite 	<p>Laura Mejias</p> <p>Henrene Brown Ext. 4203</p>	<p>(585) 697-0690 lmariani@ulr.org</p> <p>hbrown@ulr.org</p>
<p>Wellness G.I.F.T.S., Inc. 7531 Mitchellsville Road Bath, NY 14810 (607) 684-3243</p> <p><i>(Counties Served: Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Wayne, Wyoming, Yates)</i></p>	<ul style="list-style-type: none"> • Weekend Family Retreats 	<p>Nicole Blough</p>	<p>(607) 776-9218 director@wellnessgifts.org</p>

FOR MORE INFORMATION CONTACT:

FAMILY SUPPORT SERVICES COORDINATOR

AMANDA BISHI

amanda.l.bishi@opwdd.ny.gov

(585) 461-8726 / FAX: (585) 241-5767

OR

FAMILY SUPPORT SERVICES PROGRAM ASSISTANT

MELISSA JORDAN

melissa.j.jordan@opwdd.ny.gov

(585) 461-8830 / FAX: (585) 241-5767



FINGER LAKES DDRO ADVISORY COUNCIL

The Council's mission is to provide a strong consumer and family voice as partner with the local Developmental Disability Regional Office (DDRO) in the planning, developing and monitoring of Family Support Services in Monroe and surrounding counties. The goal of the Council is to evaluate current FSS programs to determine whether they meet the needs of families and individuals, and to provide direct input to the DDRO Director as to whether or not program funding should be renewed, enhanced or eliminated. The Council also reviews Requests for Proposals (RFP's) submitted by agencies for new funding. The Council seeks to increase community outreach and to promote awareness of FSS programs and services.

Interested in joining or want more information?
Please contact your regional chair as listed below:

MONROE COUNTY
DANIEL CROZET or CHERYL COPPOLA
(585) 615-5633 (585) 301-3974

CHEMUNG, LIVINGSTON, SCHUYLER, STEUBEN AND WYOMING COUNTIES
JOYCE SIMONS

(607) 734-3640

ONTARIO, SENECA, WAYNE AND YATES COUNTIES
PAMELA BERTA
(315) 781-1981

For information and resources please join our Facebook group “Family Support Services Region 1” at <https://www.facebook.com/groups/1715415025364021/> or by scanning the barcode below with your smartphone:

